

FACT SHEET

Location: Union Square, 335 Powell Street (Between Post & Geary), San Francisco, CA 94102

Telephone: (415) 397-7000 (Hotel) or (800) WESTIN 1 (Westin Hotels & Resorts Central Reservations Office)

Facsimile:

(415) 774-0124 (Hotel/Guest Fax)

(415) 774-0200 (Sales Office Fax)

(415) 403-6891 (Catering Office Fax)

Cable: STFRANCIS

Web Site Homepage(s):

www.marriott.com/sfouw

www.westinstfrancis.com

Hotel E-Mail: StFrancisGeneralMessage@westin.com

Room Information:

- 1,195 guest rooms, including 81 suites
- Landmark Building, 12 floors (613 rooms/51% of inventory) built between 1904-1913
- Tower Building, 32 floors (582 rooms/49%) built in 1972
- 60% of total inventory are single-bedded
- 31% are double-bedded
- 34% of total inventory are connecting rooms
- ADA-compliant rooms available upon request
- Wireless High-speed access in all guest rooms (in-room package, fee)

Meeting Space:

Over 56,000 sq. ft. of flexible meeting and banquet space, in 35 distinctive rooms

Largest ballroom accommodates receptions for up to 1,500 guests. High-speed Internet access in all meeting rooms available.

Restoration:

2015: \$6 million renovation of our meeting space in August 2015

2017: \$1 million renovation of our WestinWORKOUT® Fitness Studio

2018: \$45 million renovation of guestrooms in the Landmark Building in March, plus an additional \$3 million renovation of meeting spaces including St. Francis Heights on the 32nd floor; Colonnade located lobby level.

Key Staff:

Jon Kimball, Area General Manager

Camila Frederico, Hotel Manager

Michael Smutzer, Director of Rooms

Elaine Clancy, Director of Sales & Marketing

Christopher Dunn, Director of Human Resources

Daniela Puccinelli, Director of Catering & Events

Marcelo Infante, Director of Finance

Zheni Radeva, Director of Revenue Management

Emmanuel Campos, Director of Security & Safety

John Traynor, Director of Engineering

Fernando Reyes, Executive Chef

Location: Located in the heart of downtown San Francisco on Union Square. Surrounded by world-class shopping, restaurants, theatres and art district. Cable cars stop at the front door. Just a short walk from the Financial District, Chinatown and Moscone Convention Center. Thirty minutes (12 miles) to San Francisco International Airport; 40 minutes (15 miles SE) to Oakland International Airport.

Credit Cards: American Express, Visa, MasterCard, Diners, JCB, Discover, Encore.

Check-In: 4:00 PM

Check-Out: 11:00 AM

Management Co.: Marriott International, Inc.

IN-HOUSE SERVICES AND FACILITIES

AT&T Language Line Service Available

Baby-Sitting Service Referral

Braille Elevator and Room Numbers

Fed Ex Business Center (2nd Floor)

Caruso's Coffee/Wine Bar

Catering

Clock Bar

Connecting Rooms (fee)

Convention Services

Doctor Referral (HOTELDOCS referral line only)

Enseo Smart TV

Facilities Available for Guests with Disabilities

Heavenly Dog Beds

Les Clefs d'Or Concierge

Laundry & Valet Service

Lost and Found

Meeting Facilities for up to 1,500

Multi-Lingual Concierge Service

Notary Public

Postal Service

Package Handling (fee)

Reservations

In-Room Dining

(Visit www.westinfrancis.com to purchase a guest amenity)

Safety Deposit Boxes

Sales

Secretarial/Business Services (outsourced by referral)

Security

100% Non-Smoking Rooms

Westin WORKOUT™ Fitness Studio

Westin Heavenly Shower™

Westin Heavenly Bed™

Taxi Service

The Oak Room Restaurant

T1 and Fiber High Speed Internet

Valet Parking

Westin Kids Club™ Program

Wireless Internet in Caruso's and The Oak Room Restaurant, Meeting Rooms and Guest Rooms (fee)

ST. FRANCIS SHOPS AND SERVICES

Audio Visual Services- *PSAV*

Car Rental – *Hertz*

Chateau Montelena Tasting Room

Eno Wine Bar

Lingerie Boutique - *Victoria's Secret & PINK*

Spoon Tailor

Tours – *San Francisco Sightseeing*

FEDEX OFFICE

FedEx Office for The St. Francis is located on the second floor just next to the California East Ballroom; will provide full service parcel management including the shipping and receiving of all couriers as well as all business center needs. This includes UPS, USPS, DHL, etc.

Hours of Operation for the staffed center – Second Floor next to California Ballroom East

Monday - Friday: 7:00 a.m. – 6:30 p.m.

Saturday: 8:00 a.m. – 12:00 p.m.

Sunday: 12:00 p.m. – 4:00 p.m.

Email: usa1193@fedex.com

Telephone: 628-263-6144

FITNESS INFORMATION

Westin WORKOUT™ Fitness Studio – Landmark Building (across from The Oak Room Restaurant)

Cost: Complimentary to hotel guests. Westin WORKOUT™ Hours: 24 hr. keycard access to guests. Peloton and TRX Training Equipment available.

GUEST ROOM INFORMATION

Rooms are divided between the historic 1904 Landmark Building and the modern 1972 Tower. The Landmark Building is particularly varied in room sizes, even among similar classification. Please contact the hotel directly to request connecting rooms. The hotel has a variety of connecting options. Due to limited availability, there is a cost of 50 USD plus tax per night to guarantee connecting rooms at check-in. Requests are accepted and honored based on availability. Adjacent rooms (rooms next to each other) may be requested at any time for no additional fee.

Room Information:

- 1,195 guest rooms, including 81 suites
- 60% of rooms are single-bedded, 31% are double-bedded
- 34% of inventory are connecting rooms
- 7% of rooms have showers only

Available on request for a variety of room types in both buildings:

- Accessible rooms
- Connecting rooms

Services/Amenities In Guest Rooms:

- 100% Non-Smoking Rooms
- 250 Thread Count Sheets and Duvets
- Air Conditioned Rooms
- Bathrobe
- Cordless Phones
- Cable Channels
- Complimentary Ice Machines on Every Guest Room Floor
- Complimentary USA Today Newspaper (upon request)
- Conair 1875 Hairdryers
- Cribs Available
- Digital Alarm Clock Radio
- Enseo SMART TV system with personal streaming capabilities
- Express Checkout
- Handicap Accessible
- Heavenly Dog Beds Available (for Dogs up to 40 lbs., Westin Heavenly Dog Bowl and Mat)
- Ice machines on every floor
- Iron and Ironing Board
- Private Label Westin Brand Bath and Beauty Products

- Refrigerators in all guest rooms
- Rollaway Beds Available
- Safe
- Secure High Speed Internet (Fee)
- Telephone with Personalized Voicemail Available
- Terrycloth Towels
- Turndown Service Upon Request
- Wake-Up Calls Upon Request
- Westin Heavenly Bed with pillow-top mattress
- Westin Heavenly Bed™
- Westin Heavenly Shower™
- Writing Desk and Chair

LANDMARK BUILDING

- Classic, Traditional, Deluxe King and Grand Deluxe Room Classes
- Junior Corner View, Classic & Parkview Suites
- 4 Specialty Suites: Chairman, State, London and MacArthur
- 613 rooms built between 1904 and 1913; rooms reflect a turn-of-the-century San Francisco charm
- All Landmark Building rooms offer high ceilings chandeliers an ornate woodwork
- All rooms are furnished with new, Empire-style furniture
- All rooms have windows that open
- All rooms feature our trademark Westin Heavenly Bed™ and Westin Heavenly Shower™
- Guest rooms are on Floors 3 through 12
- 50 in. Enseio Smart TV's

CLASSIC QUEEN

- 192 Classic Queen Guestrooms
- Located on floors 3-12
- 13 have a full-size bed, 179 have a queen-size bed
- Interior view
- Maximum occupancy: two, however recommend single occupancy only
- No Rollaway/Cribs can be accommodated
- These standard rooms are the most intimate, most economical rooms in our inventory, with an overall space more suitable for one person ranging from 145 to 175 square feet. Closet space and drawer space can be limiting for two guests, in the case of longer stays.

TRADITIONAL KING OR DOUBLES

- 126 Traditional Doubles
- 7 ADA-Compliant Traditional Doubles
- 111 Traditional Kings
- 457 Total Traditional Guestrooms (including parlors)
- 42 Deluxe King Guestrooms
- Located on floors 3-12
- Most rooms offer outside views of Post or Geary Streets, some offer recessed views of Powell Street/Union Square and some are off the rear courtyards
- Maximum occupancy: four
- One rollaway or crib will fit in the larger rooms
- These rooms are all more spacious than the Classic Queen guestrooms & range from 200 to 350 square feet

GRAND DELUXE KING OR DOUBLES

- 21 Grand Deluxe Doubles
- 50 Grand Deluxe Kings
- 71 Total Grand Deluxe Guestrooms
- Located on floors 3-12
- Best views in Landmark Building - all have Union Square views
- Maximum occupancy: four

- One rollaway or crib will fit in the larger rooms
- As with Traditional, these rooms vary in size from 200-360 square feet, however, they all offer Union Square views and many are considered among the largest rooms

SUITES

- 18 Classic Suites
 - King Bedroom separated from living room
 - Optional connecting Classic Queen for a 2nd bedroom
- 5 ADA-Compliant Classic Suites with a roll-in shower
- 3 ADA-Compliant Classic Suites with a bathtub
- All Classic Suites overlook Geary Street
- 30 Junior Corner View suites overlooking Union Square
- 5 Park View Suites overlooking Union Square
- 4 Specialty Suites offering unique layouts and distinctive décor
- All Landmark Building specialty suites (State, Chairman, London and MacArthur were at one time San Francisco residences of former permanent guests)
- All Landmark Building Specialty Suites offer semi-private entrance via the Post Street elevator

TOWER BUILDING

- Deluxe and Grand Deluxe Room Classes
- Cityview Suites
- Junior Suite Coit Tower View
- 6 Specialty Suites: Bayview, Windsor, Union Square, Bridgeview, Pacific and Golden Gate
- 582 rooms built in 1972 as the modern addition to the hotel
- All rooms are approximately 400 square feet
- All rooms have similar layouts, furnishings and décor
- All rooms were renovated in 2014
- All rooms have a large bay window
- 70% of rooms have windows that open
- All rooms feature our trademark Westin Heavenly Bed™ and Westin Heavenly Rain Shower™
- Rooms located on floors 4 through 30
- Specialty Suites located on floor 31
- Guest access via Five Glass Elevators
- 46 in. Enseio Smart TV's

DELUXE KING OR DOUBLES

- 144 Deluxe Doubles
- 205 Deluxe Kings
- 17 ADA-Compliant Deluxe Kings
- 349 Total Deluxe Guestrooms
- Located on floors 4-21
- Views face all directions, most toward other buildings
- All rooms are approximately 400 square feet
- Maximum occupancy: 4 in doubles, 3 in kings
- One Rollaway or Crib can be accommodated in king rooms only

GRAND DELUXE KING OR DOUBLES

- 74 Grand Deluxe Doubles
- 120 Grand Deluxe Kings
- 194 Total Grand Deluxe Guestrooms
- Located on floors 22-30
- Views face all directions overlooking the city
- All rooms are approximately 400 square feet
- Maximum occupancy: 4 in doubles, 3 in kings
- One Rollaway or Crib can be accommodated in king rooms only

SUITES

- 8 Cityview Suites
 - King Bedroom separated from connecting parlor
 - Bedrooms are 79 series on floors 23-30 facing south
 - Parlors are 78 series on floors 23-30 facing south & east
 - Parlors have living rooms furniture including a sofa sleeper
- Junior Suite Coit Tower View
- 6 Specialty Suites located on the 31st floor (Windsor, Bayview, Bridgeview, Union Square, Golden Gate, and Pacific); transformed in 2009
- The Windsor Suite was renamed in 1983 after Queen Elizabeth II stayed in the suite during her visit to San Francisco

TRANSPORTATION INFORMATION

AIRPORT TRANSPORTATION

- Taxis are available at the Airport Cab Stand, or outside the Powell Street entrance. Approximate charge, one-way: \$50-55 excluding gratuity, for up to four people. Allow 30-45 minutes total travel time.
- Rental Cars are available throughout San Francisco International, as well as around Union Square. There is a Hertz Rental Car Desk in the hotel's Landmark Building Lobby.
- MUNI – Public transportation at \$2.75 per person and \$ 1.35 for children and seniors. Operating hours vary by line.
- Cable Car – operating hours are 6am to 12 midnight. \$7 per person.
- BART – from Powell Street to Oakland Airport \$10.45 each way or \$20.90 roundtrip; from Powell Street to SFO \$9.15 each way or \$18.30 round trip.
- Shuttle Service - Service on Geary Street - All services are by reservation only. Rate: \$19.00 (to SFO)

RECREATION AND ENTERTAINMENT

LOCAL MUSEUMS AND THEATRES

American Conservatory Theater
Asian Art Museum
Cable Car Barn and Museum
California Academy of Sciences
Contemporary Jewish Museum
Curran Theater
Golden Gate Theatre
Orpheum Theatre
Davies Symphony Hall
M.H. de Young Museum
Museum of African Diaspora
Exploratorium
Japanese Tea Garden
Legion of Honor
National Maritime Museum
San Francisco Museum of Modern Art

ATTRACTION

Transamerica Pyramid
Lombard Street
North Beach
Fisherman's Wharf
Golden Gate Bridge
Sausalito
San Francisco Int'l Airport
Oracle
Westin SFO
Oakland Int'l Airport
Cable Cars
Shopping
Theatre District

DISTANCE (approx.)

1mi
1.5 mi
1 mi
2 mi
4 mi
10 mi
12 mi
1.6 mi
13 mi
15 mi
At front door
At front door
1 block

| | |
|------------------------------|------------|
| Market Street | 3 blocks |
| Nob Hill | 4 blocks |
| Financial District | 5 blocks |
| Masonic Temple | 5 blocks |
| Sony Metreon | 6 blocks |
| Yerba Buena Gardens | 6 blocks |
| Moscone Center | 7 blocks |
| Civic Center/City Hall | 10 blocks |
| Gift Center/Showplace Square | 2.5 blocks |
| Ferry Building | 1 mi |

Nearest Swimming Pool - 2 blocks northwest, Nearest Public Golf Course/Presidio 3.5 miles, Nearest Tennis Club - 3/4 mile south.

HOTEL PARKING

The hotel offers Valet Parking for 280 cars. Overnight parking for \$68.00 + tax (14%) including in/out privileges daily (\$75.00, plus tax (14%) for oversized vehicles or SUV's). Hourly - \$12.00 an hour with a two-hour minimum, \$12.00 an hour thereafter. Overnight guests are always given priority for available parking spots over restaurant guests, banquet attendees, or public parking requests.

Check out time is 1:00PM for overnight parking guests. Hourly parking rates will go into effect after 1:00PM.

- 0-2 Hour Price = \$24.00
- 2-3 Hour Price = \$36.00
- 3-4 Hour Price = \$48.00
- 4-5 Hour Price = \$60.00
- 5+ Hour Price = \$68.00

Destination Charging now available for Tesla and other electric vehicles - \$5.00 per stay.

NEARBY PARKING

Several lots are located in the Union Square area. Average charge: \$32.00 for overnight parking, with no in/out privileges.

AWARDS

2019

1. AAA Four Diamond Award 2018

2018

1. Smart Meetings 2018 Platinum Choice Award Winner
2. AAA Four Diamond Award 2018

2017

1. AAA Four Diamond Award 2017

2016

1. AAA Four Diamond Award 2015
2. The Knot's Best of Weddings Award for 2016

DINING AND ENTERTAINMENT

Breakfast

The Oak Room Restaurant - 6:30 a.m. - 10:30 a.m. Monday – Friday

6:30a.m. – 11:30a.m. Saturday & Sunday

Caruso's – Coffee & Pastries - 6:00 a.m. - 11:30 a.m.

In-Room Dining - 6:00 a.m. - 11:00 a.m. Monday - Friday (Children's Menu Available)

6:00 a.m. – 12 noon Saturday & Sunday

Lunch

The Oak Room Restaurant – 12 noon - 2:00 p.m.

Caruso's – Sandwiches & Salads 11:30 a.m. – 8:00 p.m.

In-Room Dining - 11:00 a.m. - 5:00 p.m. Monday - Friday (Children's Menu Available)

11:00 a.m. - 5:00 p.m. Saturday & Sunday

THE OAK ROOM RESTAURANT

This beautiful, wood-paneled room opened with great fanfare in 1913 as the Men's Bar, celebrating the completion of the final wing of the Landmark Building. The Oak Room Restaurant serves a full menu of American favorites with international flavors for breakfast and lunch. Menus include Westin Kids Club™ Program items for children under 12, and “Super Food” selections that are higher in protein, lower in sodium, and fat. Breakfast from 6:30 a.m. - 11:30 am on the weekend; Lunch 12 noon – 2:00 p.m. Buffet features Eggs Benedict/ Dim Sum. Breakfast table will also feature a two-egg omelet. Located in the Landmark Building. Cocktails. Appetizers. WI-FI access.

CLOCK BAR

The quintessential San Francisco meeting place, CLOCK BAR is the only San Francisco cocktail lounge created by Michelin Star Chef Michael Mina. CLOCK BAR's cocktail program focuses on fresh produce and premium spirits. Inspired by the classics and motivated by the seasons, the cocktails rotate to highlight ingredients at the peak of freshness. CLOCK BAR's Tipple List showcases the best cocktail creations from both past and present bartenders. Open daily 4 p.m. – 2 a.m. Happy Hour 4 p.m. – 6 p.m.

CARUSO'S

Caruso's is a welcoming, relaxing place for morning coffee, an afternoon snack or a quick bite in the evening. Guests can select from a diverse menu featuring specialty coffee drinks, homemade pastries, wines by the glass, Panini sandwiches, salads and a full bar. After a long day of important meetings or sightseeing in San Francisco, it's a revitalizing spot for relaxing and unwinding. Bar menu available 5:00 p.m. – 8:00 p.m. and cocktail service from 1:00 p.m. to 8:00 p.m. Wireless access.

CHATEAU MONTELENA WINERY – TASTING ROOM

The tasting room is open to the public daily from 1:00 p.m. to 8:00 p.m. and is located, just off the Landmark Lobby across from the Grand Staircase. Chateau Montelena wines are available to taste and for purchase, along with other memorabilia from the Chateau.

Established in 1882, Calistoga-based Chateau Montelena is credited for helping California wine earn worldwide recognition. In 1976, Chateau Montelena was one of two Napa Valley wineries to come out on top in a blind tasting held for a who's-who of the French wine and food establishment gathered at the Intercontinental Hotel in Paris. Chateau Montelena produces Chardonnay, Cabernet Sauvignon, Zinfandel and Riesling varieties. The winery has been owned and operated by the Barrett Family since 1972.

ENO

Picture a place where you can savor three of the world's most favorite indulgences - wine, cheese, and chocolate. Then mix in the comforts of your favorite neighborhood hangout. This is ENO.

Set in the heart of Union Square, ENO is for those seeking new tastes. With diverse selections, including 166 by the bottle and close to 50 wines by the glass. Explore your passion for wine and food with knowledge from vintners, cheese makers and master confectioners, who visit the 55-seat wine room throughout the year to share their passion and expertise with guests. Excite your thirst for something new with an easygoing evening of wine tasting that doesn't intimidate.