

# THE WESTIN

ST. FRANCIS  
SAN FRANCISCO  
ON UNION SQUARE

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## FACT SHEET

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**Location:** Union Square, 335 Powell Street (Between Post & Geary), San Francisco, CA 94102

**Telephone:** (415) 397-7000 (Hotel) or (800) WESTIN 1 (Westin Hotels & Resorts Central Reservations Office)

**Facsimile:**

(415) 774-0124 (Hotel/Guest Fax)  
(415) 774-0200 (Sales Office Fax)  
(415) 403-6891 (Catering Office Fax)

**Cable:** STFRANCIS

**Web Site Homepage(s):**

[www.westin.com/stfrancis](http://www.westin.com/stfrancis) (Westin Hotels & Resorts)  
[www.westinstfrancis.com](http://www.westinstfrancis.com)

**Hotel E-Mail:** [stfra@westin.com](mailto:stfra@westin.com)

**Room Information:**

- 1,195 guest rooms, including 81 suites
- Landmark Building, 12 floors (613 rooms/51% of inventory) built between 1904-1913
- Tower Building, 32 floors (582 rooms/49%) built in 1972
- 60% of total inventory are single-bedded
- 31% are double-bedded
- 34% of total inventory are connecting rooms
- ADA-compliant rooms available upon request
- Wireless High-speed access in all guest rooms (in-room package, fee)

**Meeting Space:**

Over 56,000 sq. ft. of flexible meeting and banquet space, in 34 distinctive rooms  
Largest ballroom accommodates receptions for up to 1,500 guests. High-speed Internet access in all meeting rooms available.

**Restoration:**

2014: \$20 million renovation of guestrooms in the Tower Building in April  
2015: \$6 million renovation of our meeting space in August 2015  
2017: \$1 million renovation of our WestinWORKOUT® Fitness Studio  
2018: \$45 million renovation of guestrooms in the Landmark Building in March, plus an additional \$3 million renovation of meeting spaces including St. Francis Heights on the 32<sup>nd</sup> floor; Colonnade located lobby level.

**Key Staff:**

**Jon Kimball, Area General Manager**  
**Kurt Hanson, Hotel Manager**  
**Elaine Clancy, Director of Sales & Marketing**  
**Michael Smutzer, Director of Rooms**  
**Daniela Puccinelli, Director of Catering & Events**  
**Marcelo Infante, Director of Finance**  
**Zheni Radeva, Director of Revenue Management**  
**Bernd Liebergesell, Executive Chef/Director of Food & Beverage**  
**Emmanuel Campos, Director of Security & Safety**  
**John Traynor, Director of Engineering**

**Location:** Located in the heart of downtown San Francisco on Union Square. Surrounded by world-class shopping, restaurants, theatres and art district. Cable cars stop at the front door. Just a short walk from the Financial District, Chinatown and Moscone Convention Center. Thirty minutes (12 miles) to San Francisco International Airport; 40 minutes (15 miles SE) to Oakland International Airport.

**Credit Cards:** American Express, Visa, MasterCard, Diners, JCB, Discover, Encore.

**Check-In:** 4:00 PM

**Check-Out:** 11:00 AM

**Management Co.:** Marriott International, Inc.

### **IN-HOUSE SERVICES AND FACILITIES**

AT&T Language Line Service Available  
Baby-Sitting Service Referral  
Braille Elevator and Room Numbers  
Business Center (Mezzanine Level)  
Caruso's Coffee/Wine Bar  
Catering  
Chateau Montelena  
Clock Bar  
Connecting Rooms (fee)  
Convention Services  
Doctor Referral (HOTELDOCS referral line only)  
Enseo Smart TV  
Facilities Available for Guests with Disabilities  
Heavenly Dog Beds  
Les Clefs d'Or Concierge  
Laundry & Valet Service  
Lost and Found  
Meeting Facilities for up to 1,500  
Multi-Lingual Concierge Service  
Notary Public  
Postal Service  
Package Handling (fee)  
Reservations  
In-Room Dining  
(Visit [www.westinfrancis.com](http://www.westinfrancis.com) to purchase a guest amenity)  
Safety Deposit Boxes  
Sales  
Secretarial/Business Services (outsourced by referral)  
Security  
Shoe Shine  
100% Non-Smoking Rooms  
Westin WORKOUT™ Fitness Studio  
Westin Heavenly Rain Shower™  
Westin Heavenly Bed™  
Taxi Service  
The Oak Room Restaurant  
T1 and Fiber High Speed Internet  
Valet Parking  
Westin Kids Club™ Program  
Wireless Internet in Caruso's and The Oak Room Restaurant, Meeting Rooms and Guest Rooms (fee)

### **ST. FRANCIS SHOPS AND SERVICES**

Audio Visual Services- *PSAV*  
Car Rental – *Hertz*  
Chateau Montelena Tasting Room  
Eno Wine Bar

Landau  
Lingerie Boutique - *Victoria's Secret & PINK*  
Rejuvé Wellness Center & Spa  
Specialty Boutique- *Moreau*  
Spoon Tailor  
Tours – *San Francisco Sightseeing*

### **FITNESS INFORMATION**

**Westin WORKOUT™ Fitness Studio** – Landmark Building (across from The Oak Room Restaurant)  
Cost: Complimentary to hotel guests. Westin WORKOUT™ Hours: 24 hr. keycard access to guests.  
Peloton and TRX Training Equipment available.

**\*Rejuvé Spa and Wellness Center** – Offering custom facials & massage to nutrition plans and fitness classes, Rejuvé is located on the 14th floor of the St. Francis. If you are seeking glowing skin, a strong, lean body, or a reduction in stress, Rejuvé can pave the way to a healthier and more beautiful lifestyle. For more information and to schedule an appointment call: (415) 993-2232 or check out their website at [www.therejuvespa.com](http://www.therejuvespa.com). *\*independently owned and operated*

### **GUEST ROOM INFORMATION**

Rooms are divided between the historic 1904 Landmark Building and the modern 1972 Tower. The Landmark Building is particularly varied in room sizes, even among similar classification. Please contact the hotel directly to request connecting rooms. The hotel has a variety of connecting options. Due to limited availability, there is a cost of 50 USD plus tax per night to guarantee connecting rooms at check-in. Requests are accepted and honored based on availability. Adjacent rooms (rooms next to each other) may be requested at any time for no additional fee.

#### **Room Information:**

- 1,195 guest rooms, including 81 suites
- 60% of rooms are single-bedded, 31% are double-bedded
- 34% of inventory are connecting rooms
- 7% of rooms have showers only

#### **Available on request for a variety of room types in both buildings:**

- Accessible rooms
- Connecting rooms

#### **Services/Amenities In All Guest Rooms:**

- 250 Thread Count Sheets and Duvets
- Air Conditioned Rooms
- Bathrobe
- Bedside, Cordless Phones
- Cable Channels
- Complimentary Ice Machines on Every Guest Room Floor
- Complimentary USA Today Newspaper (upon request)
- Conair 1875 Hairdryers
- Cribs Available
- Digital Alarm Clock Radio
- Handicap Accessible
- Heavenly Dog Beds Available  
(Dogs up to 40 lbs.; includes Westin Heavenly Dog Bowl and Mat)
- Secure High Speed Internet (Fee)
- Iron and Ironing Board
- Mini Fridge
- 100% Non-Smoking Rooms
- Enseio – Smart TV's
- Private Label Westin Brand Bath and Beauty Products

- Rollaway Beds Available
- Safe
- Telephone with Personalized Voicemail Available
- Terrycloth Towels
- Turndown Service Upon Request
- Wake-Up Calls Upon Request
- Westin Heavenly Rain Shower™
- Westin Heavenly Bed™
- Writing Desk and Chair

### **LANDMARK BUILDING**

- Classic, Traditional, Deluxe King and Grand Deluxe Room Classes
- Junior Corner View, Classic & Parkview Suites
- 4 Specialty Suites: Chairman, State, London and MacArthur
- 613 rooms built between 1904 and 1913; rooms reflect a turn-of-the-century San Francisco charm
- All Landmark Building rooms offer high ceilings chandeliers an ornate woodwork
- All rooms are furnished with new, Empire-style furniture
- All rooms have windows that open
- All rooms feature our trademark Westin Heavenly Bed™ and Westin Heavenly Rain Shower™
- Guest rooms are on Floors 3 through 12
- 50 in. Enseio Smart TV's

### **CLASSIC QUEEN**

- 192 Classic Queen Guestrooms
- Located on floors 3-12
- 13 have a full-size bed, 179 have a queen-size bed
- Interior view
- Maximum occupancy: two, however recommend single occupancy only
- No Rollaways/Cribs can be accommodated
- These standard rooms are the most intimate, most economical rooms in our inventory, with an overall space more suitable for one person ranging from 145 to 175 square feet. Closet space and drawer space can be limiting for two guests, in the case of longer stays.

### **TRADITIONAL KING OR DOUBLES**

- 126 Traditional Doubles
- 7 ADA-Compliant Traditional Doubles
- 111 Traditional Kings
- 457 Total Traditional Guestrooms (including parlors)
- 42 Deluxe King Guestrooms
- Located on floors 3-12
- Most rooms offer outside views of Post or Geary Streets, some offer recessed views of Powell Street/Union Square and some are off the rear courtyards
- Maximum occupancy: four
- One rollaway or crib will fit in the larger rooms
- These rooms are all more spacious than the Classic Queen guestrooms & range from 200 to 350 square feet

### **GRAND DELUXE KING OR DOUBLES**

- 21 Grand Deluxe Doubles
- 50 Grand Deluxe Kings
- 71 Total Grand Deluxe Guestrooms
- Located on floors 3-12
- Best views in Landmark Building - all have Union Square views
- Maximum occupancy: four
- One rollaway or crib will fit in the larger rooms

- As with Traditional, these rooms vary in size from 200-360 square feet, however, they all offer Union Square views and many are considered among the largest rooms

### **SUITES**

- 18 Classic Suites
  - King Bedroom separated from living room
  - Optional connecting Classic Queen for a 2<sup>nd</sup> bedroom
- 5 ADA-Compliant Classic Suites with a roll-in shower
- 3 ADA-Compliant Classic Suites with a bathtub
- All Classic Suites overlook Geary Street
- 30 Junior Corner View suites overlooking Union Square
- 5 Park View Suites overlooking Union Square
- 4 Specialty Suites offering unique layouts and distinctive décor
- All Landmark Building specialty suites (State, Chairman, London and MacArthur were at one time San Francisco residences of former permanent guests)
- All Landmark Building Specialty Suites offer semi-private entrance via the Post Street elevator

### **TOWER BUILDING**

- Deluxe and Grand Deluxe Room Classes
- Cityview Suites
- Junior Suite Coit Tower View
- 6 Specialty Suites: Bayview, Windsor, Union Square, Bridgeview, Pacific and Golden Gate
- 582 rooms built in 1972 as the modern addition to the hotel
- All rooms are approximately 400 square feet
- All rooms have similar layouts, furnishings and décor
- All rooms were renovated in 2014
- All rooms have a large bay window
- 70% of rooms have windows that open
- All rooms feature our trademark Westin Heavenly Bed™ and Westin Heavenly Rain Shower™
- Rooms located on floors 4 through 30
- Specialty Suites located on floor 31
- Guest access via Five Glass Elevators
- 46 in. Ense Smart TV's

### **DELUXE KING OR DOUBLES**

- 144 Deluxe Doubles
- 205 Deluxe Kings
- 17 ADA-Compliant Deluxe Kings
- 349 Total Deluxe Guestrooms
- Located on floors 4-21
- Views face all directions, most toward other buildings
- All rooms are approximately 400 square feet
- Maximum occupancy: 4 in doubles, 3 in kings
- One Rollaway or Crib can be accommodated in king rooms only

### **GRAND DELUXE KING OR DOUBLES**

- 74 Grand Deluxe Doubles
- 120 Grand Deluxe Kings
- 194 Total Grand Deluxe Guestrooms
- Located on floors 22-30
- Views face all directions overlooking the city
- All rooms are approximately 400 square feet
- Maximum occupancy: 4 in doubles, 3 in kings
- One Rollaway or Crib can be accommodated in king rooms only

## **SUITES**

- 8 Cityview Suites
  - King Bedroom separated from connecting parlor
  - Bedrooms are 79 series on floors 23-30 facing south
  - Parlors are 78 series on floors 23-30 facing south & east
  - Parlors have living rooms furniture including a sofa sleeper
- Junior Suite Coit Tower View
- 6 Specialty Suites located on the 31st floor (Windsor, Bayview, Bridgeview, Union Square, Golden Gate, and Pacific); transformed in 2009
- The Windsor Suite was renamed in 1983 after Queen Elizabeth II stayed in the suite during her visit to San Francisco

## **TRANSPORTATION INFORMATION**

### **AIRPORT TRANSPORTATION**

- Taxis are available at the Airport Cab Stand, or outside the Powell Street entrance. Approximate charge, one-way: \$50-55 excluding gratuity, for up to four people. Allow 30-45 minutes total travel time.
- Rental Cars are available throughout San Francisco International, as well as around Union Square. There is a Hertz Rental Car Desk in the hotel's Landmark Building Lobby.
- MUNI – Public transportation at \$2.00 per person and \$ 0.75 for children and Seniors. Operating hours vary by line.
- Cable Car – operating hours are 6am to 12 midnight. \$7 per person.
- BART – from Powell Street to Oakland Airport \$10.05 each way or \$20.10 roundtrip; from Powell Street to SFO \$8.95 each way or \$17.90 round trip.
- Shuttle Service - Service on Geary Street - All services are by reservation only. Rate: \$17.00 (to SFO)

## **RECREATION AND ENTERTAINMENT**

### **LOCAL MUSEUMS AND THEATRES**

American Conservatory Theater  
Asian Art Museum  
Cable Car Barn and Museum  
California Academy of Sciences  
Contemporary Jewish Museum  
Curran Theater  
Golden Gate Theatre  
Orpheum Theatre  
Davies Symphony Hall  
M.H. de Young Museum  
Museum of African Diaspora  
Exploratorium  
Japanese Tea Garden  
Legion of Honor  
National Maritime Museum  
San Francisco Museum of Modern Art

### **ATTRACTION**

### **DISTANCE (approx.)**

Transamerica Pyramid	1mi
Lombard Street	1.5 mi
North Beach	1 mi
Fisherman's Wharf	2 mi
Golden Gate Bridge	4 mi
Sausalito	10 mi
San Francisco Int'l Airport	12 mi
AT&T Park	1.6 mi
Westin SFO	13 mi
Oakland Int'l Airport	15 mi

Cable Cars	At front door
Shopping	At front door
Theatre District	1 block
Market Street	3 blocks
Nob Hill	4 blocks
Financial District	5 blocks
Masonic Temple	5 blocks
Sony Metreon	6 blocks
Yerba Buena Gardens	6 blocks
Moscone Center	7 blocks
Civic Center/City Hall	10 blocks
Gift Center/Showplace Square	2.5 blocks
Ferry Building	1 mi

Nearest Swimming Pool - 2 blocks northwest, Nearest Public Golf Course/Presidio 3.5 miles, Nearest Tennis Club - 3/4 mile south.

### **HOTEL PARKING**

The hotel offers Valet Parking for 280 cars. Overnight parking for \$68.00 + tax (14%) including in/out privileges daily (\$75.00, plus tax (14%) for oversized vehicles or SUV's). Hourly - \$12.00 an hour with a two-hour minimum, \$12.00 an hour thereafter. Overnight guests are always given priority for available parking spots over restaurant guests, banquet attendees, or public parking requests.

Check out time is 1:00PM for overnight parking guests. Hourly parking rates will go into effect after 1:00PM.

- 0-1 Hour Price = \$12.00
- 1-2 Hour Price = \$18.00
- 2-3 Hour Price = \$24.00
- 3-4 Hour Price = \$30.00
- 4-5 Hour Price = \$39.00

**Destination Charging** now available for Tesla and other electric vehicles - \$5.00 per stay.

### **NEARBY PARKING**

Several lots are located in the Union Square area. Average charge: \$32.00 for overnight parking, with no in/out privileges.

### **AWARDS**

2018

1. Smart Meetings 2018 Platinum Choice Award Winner
2. AAA Four Diamond Award 2018

2017

1. AAA Four Diamond Award 2017

2016

1. AAA Four Diamond Award 2015
2. The Knot's Best of Weddings Award for 2016

2015

1. AAA Four Diamond Award 2015
2. US News & World Report's Best Luxury Hotels of 2015, West Hotels
3. The Westin St. Francis - a top vote-getter meeting planning Meetings Focus subscribers in the "Best Of" awards program for the sixth time!
4. The Knot's Best of Weddings Award for 2015

## **DINING AND ENTERTAINMENT**

### ***Breakfast***

The Oak Room Restaurant - 6:30 a.m. - 10:30 a.m. Monday – Friday

6:30a.m. – 11:30a.m. Saturday & Sunday

Caruso's – Coffee & Pastries - 6:00 a.m. - 11:30 a.m.

In-Room Dining - 6:00 a.m. - 11:00 a.m. Monday - Friday (Children's Menu Available)

6:00 a.m. – 12 noon Saturday & Sunday

### ***Lunch***

The Oak Room Restaurant – 12 noon - 2:00 p.m.

Caruso's – Sandwiches & Salads 11:30 a.m. – 8:00 p.m.

In-Room Dining - 11:00 a.m. - 5:00 p.m. Monday - Friday (Children's Menu Available)

11:00 a.m. - 5:00 p.m. Saturday & Sunday

## **THE OAK ROOM RESTAURANT**

This beautiful, wood-paneled room opened with great fanfare in 1913 as the Men's Bar, celebrating the completion of the final wing of the Landmark Building. The Oak Room Restaurant serves a full menu of American favorites with international flavors for breakfast and lunch. Menus include Westin Kids Club™ Program items for children under 12, and “Super Food” selections that are higher in protein, lower in sodium, and fat. Breakfast every day from 6:30 a.m. - 11:30 am; Lunch 12 noon – 2:00 p.m. Buffet features Eggs Benedict/ Dim Sum. Breakfast table will also feature a two-egg omelet. Located in the Landmark Building. Cocktails. Appetizers. WI-FI access.

## **CLOCK BAR**

The quintessential San Francisco meeting place, CLOCK BAR is the only San Francisco cocktail lounge created by Michelin Star Chef Michael Mina. CLOCK BAR's cocktail program focuses on fresh produce and premium spirits. Inspired by the classics and motivated by the seasons, the cocktails rotate to highlight ingredients at the peak of freshness. CLOCK BAR's Tipple List showcases the best cocktail creations from both past and present bartenders. Open daily 4 p.m. – 2 a.m. Happy Hour 4 p.m. – 6 p.m.

## **CARUSO'S**

Located in the Tower Lobby, Caruso's offers specialty coffee drinks, homemade pastries, wines by the glass, Panini sandwiches, salads and a full bar. Bar menu available 5:00 p.m. – 8:00 p.m. and cocktail service from 1:00 p.m. to 8:00 p.m. Wireless access.

## **CHATEAU MONTELENA WINERY – TASTING ROOM**

The Tasting Room is open to the public daily from 1:00 p.m. to 8:00 p.m. The Tasting Room is located, just off the Landmark Lobby across from the Grand Staircase. Chateau Montelena wines are available to taste and for purchase, along with other memorabilia from the Chateau.

Established in 1882, Calistoga-based Chateau Montelena is credited for helping California wine earn worldwide recognition. In 1976, Chateau Montelena was one of two Napa Valley wineries to come out on top in a blind tasting held for a who's-who of the French wine and food establishment gathered at the Intercontinental Hotel in Paris. Chateau Montelena produces Chardonnay, Cabernet Sauvignon, Zinfandel and Riesling varieties. The winery has been owned and operated by the Barrett Family since 1972.

*Updated September 26, 2018*